

Sarah Wilson
Carer Development Worker
PSS Midlands Shared Lives Service



My job is being the first contact for Carers in the Shared Lives experience. I support them with every step of the application and get to know them as people and potential Carers. I give information, guidance and support so that I can help them decide whether it is the right choice for them in both the short and long term. I help them form expectations by meeting existing Carers and Service Users and feeling part of the scheme. I work to ensure that people with the right approach and values are successful in the panel process.

Rebecca Coles
Specialist Practitioner
PSS Midlands Shared Lives Service



Within my role, I monitor and support a caseload of approved Shared Lives Carers, I carry out home visits to ensure that they are meeting the support needs and outcomes of the people that they support, and to ensure that they are following our policies and procedures and CQC standards. I meet with individuals once they have been referred to our service and work with them to complete an outcome plan, which reflects what they would like from our service. Matching is an important part of my role and I try to ensure that the most suitable match is made in terms of skills, knowledge, experience, interests, personality and household. I work with social work teams and local agencies to promote the service and also line manage four Project Workers.

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change?